

Healthy Harvest Farm Share Handbook 2025

What to expect at distribution:

There will be a large board set up with announcements and recipes. Every week you get 8 choices. Above every vegetable bin will be a sign telling you what equals a choice and if there are any limits on that vegetable for the week.

Both Dave and Sara are at each distribution to help and answer any questions. When you arrive just find one of them and check in. If it is your first season with us we will walk you through the process the first week.

We will always have new plastic produce bags on hand for you to use, however feel free to bring your own bags or baskets if you prefer.

We get many questions about using multiple choices on the same vegetable. You can take up to 3 of your choices per share on the same vegetable as long as there is no red limit sign stating only 1 per share. If you want more than 3 choices in the same vegetable, email us at least 2 days ahead of time and we can probably accommodate your request.

Pick up times at both locations are 4-6:30PM (please note we start packing up at 6:30, so if you want to spend time socializing we recommend you don't come too late). Bellefonte pick up is on Tuesdays at the Musser Farm Market, 793 Musser Lane. State College pickup is on Thursdays at Nature's Pantry, 2331 Commercial Blvd.

What happens if you miss a pick up? No need to tell us ahead of time. We can NOT offer any other pick up times or location than the two standard ones.

Full share missed pick up options:

1. Send a friend in your place. Just have your friend tell us when they get there and we will help them through the process.
2. Pick up at the other location that same week.
3. Take the 8 choices you missed on a different week. You can either take them all at once or spread them out over several weeks. You are allowed to have a maximum balance of 16 extra choices at a time. We just ask that you keep track of them yourself, it is on the honor system. Please note limited items are limited per share per week, so even if you are using extra choices from a missed week you can not take more of a limited item.

Half share missed pick up options:

1. You can come on a week you aren't assigned, but then can not take any limited items that week.
2. You can send someone to pick up for you on your assigned week and still take limited items.
3. You can come the other day on your assigned week and then you can take limited items. For example if you normally pick up in Bellefonte you can pick up in State College that same week instead.
4. You can spread your missed 8 choices out over your remaining assigned weeks. You are allowed to have a maximum balance of 8 extra choices at a time. We just ask that you keep track of them yourself, it is on the honor system. Please note limited items are limited per share per week, so even if you are using extra choices from a missed week you can not take more of a limited item.

Wash all produce before consuming.

We don't use synthetic fertilizers or pesticides on our produce and it isn't ever waxed. However

it is grown in nature. This means it is dirty. Even items we rinse and bag should be well rinsed again before use.

What happens if you aren't satisfied with an item?

We take the quality of our produce seriously and take every precaution to make sure it arrives at your home as fresh as possible. That being said we aren't perfect so if you ever discover one of your choices just doesn't meet your expectations please let us know. You will receive two extra choices, one to replace the bum item and an extra for your trouble.

Pets and children:

For the safety of all our members and to comply with new federal food safety regulations we have to ask that all pets remain in your vehicle.

We want all the children to feel connected to the farm and hope to see many at distribution. However please refrain from letting them rummage through the produce bins to prevent damage to the produce.

Children of all ages are drawn to the back of our market truck because of its hydraulic lift gate. This gate is not a toy and can easily cause serious injury so please keep well away for everyone's safety.

Final payments due July 1st:

The final balance of your share is due by July 1st. We must have your payment check in our hands by July 1st with no exceptions. **If we don't have a check from you by July 1st there will be a \$25 late fee with no exceptions, please don't ask.**

The total summer share price is \$720 for full shares and \$370 for half shares. Half was due as your first payment, so most people still owe \$360 for full shares and \$185 for half shares. However, some people have refer a friend credits and others paid the full price already. If you are unsure what your remaining balance is please email.

If you will not have the funds available to pay by July 1st we will accept post dated checks for when you will have the funds. **Post dated checks must still arrive by July 1st.** Just include a note indicating the check is post dated and when it can be cashed. The late fee will not apply in this case.

You can always send in your checks early, but post dated for July 1st with a note asking them not to be cashed before July 1st. This way you don't have to wait to the last minute to send in your check and risk a late payment fee, but the check won't be cashed early.

Why post dated checks? The reason for the late fee is all the extra time and effort it takes us to keep reminding people that we need a check from them. We don't want to penalize those having a rough financial patch, but need everyone to take the due dates seriously. All late fees go into a fund for members in financial need.

If you find yourself with serious financial difficulties, please reach out to us. We are willing to forego payment for those in need.

Payment info:

We take payments by check or Venmo

We do not accept credit cards.

Make all checks out to: **Healthy Harvest Farm.**

Mail to: **2423 Jacksonville Road, Bellefonte, PA 16823**

For Venmo use hhfarmcsa@gmail.com or Sara-Eckert-9 to find us in the system. The image is a picture of our logo.

Venmo has changed its payment policy. There is now a toggle button to indicate if the transaction is for a good or service. When you select this option the farm gets charged a transaction fee. The idea is that Venmo would then offer you payment protection if you file a claim against the business you paid. If everyone paid this way we would lose thousands of dollars in fees to Venmo every year. Our profit margin is too slim for this.

So you have two options:

1. Continue to pay with Venmo without indicating it is for a good or service. We hope you know that we gladly refund payments to anyone who isn't happy so payment protection is unnecessary.
2. If this makes you uncomfortable then please pay with a check.

We hope this answered any questions. If not please don't hesitate to contact us at hhfarmcsa@gmail.com

Thank you for making our farm your farm too!

Sara and Dave

Healthy Harvest Farm